

Important Information for Patients in Priority Group 5

The NHS National COVID Vaccination team (operating from the Mass Vaccination Centres) are sending out vaccine invitation letters to all local patients in priority group 5 (patients aged 65 – 69).

If you are unsure which priority group you are in, please follow this link

<https://www.gov.uk/government/publications/covid-19-vaccination-care-home-and-healthcare-settings-posters/covid-19-vaccination-first-phase-priority-groups>

We cannot alter your priority grouping, these are set nationally.

If you have received a letter, please follow the link in the letter to book your appointment, or call 119.

We know that local appointments at Mass Vaccination Centres such as the Westmorland Shopping Centre are released regularly, and you may be offered an appointment outside Kendal. If you are unable to book a suitable appointment, you may find more appointments available if you contact them again a few days later. Please **DO NOT** contact the Practice, we are unable to book these for you.

If you'd prefer to have your vaccine with the Kendal Primary Care Network, you can ignore the national letter. Please do not contact the Practice, you will receive a text message invite (in priority order) as soon as more vaccine becomes available.

Our phone lines are **EXTREMELY** busy and we are receiving a lot of calls about the COVID Vaccination, meaning patients that need to speak to us urgently are having to wait longer.

A lot of the answers to the questions our Care Navigators are being asked can be found online. If you have internet access, please help us by going to <https://www.kendalprimarycare.network/kendalvcovid/>, or keep an eye on their Facebook page for updates <https://www.facebook.com/kendalpcn>

- The National Vaccination team are now sending letters to local patients in **priority group 5**
- **We cannot alter your priority grouping**
- To book - **go online** & follow the link in the letter, or **call 119**
- **We cannot book these appointments** for you
- If you'd rather have your vaccine with **Kendal PCN** please ignore the national letter and **await your text invitation**, Kendal PCN invites are going out **as soon as vaccine becomes available**
- Our **phones are extremely busy**, we are receiving **lots of calls about the Covid Vaccine**, patients that need to speak to us urgently are having to wait longer. Help us by going **online if you can**.

Thank you, for your support

The James Cochrane Practice