

## Covid-19 Vaccination Sites - February 2021

The Mass Vaccination Site has now opened in Kendal. This site is shared between the national team (blue entrance) and the Kendal Primary Care Network (Green Entrance). Nationally across the NHS we are working together to get as many people vaccinated as quickly as possible. However, this has led to some slightly confusing communication.

**Kendal Primary Care Network (KPCN) are being provided vaccine and are responsible for inviting Kendal Patients for vaccination. They are primarily using text messages as well as phone calls/letters** directly from our GP practices to invite patients. They are now inviting patients to both Captain French Surgery and the Green Entrance of the Vaccination Clinic in the Westmorland Shopping Centre. However, in addition, the NHS nationally have posted letters to many of the same patients, inviting them to book a slot at the Westmorland Shopping Centre through the national booking system.

The KPCN are not informed of who has received a letter, so are still inviting all our patients, which will mean **some patients may receive a letter from the national service and a text message from the KPCN. Both systems will work, but please just use one of the mechanisms for booking. If you'd like to be vaccinated by the team from the GP surgeries, you can ignore the national letter, and you will be contacted by your practice.**

If you received a national letter but there are no slots available, please don't call the practice, as we cannot add you to that system. We will contact you as soon as we have vaccine available.

- **Are KPCN still vaccinating patients or is the Mass Vaccination site taking over now?**

KPCN will still be vaccinating patients. We anticipate most of the vaccinations happening at the Westmorland Shopping Centre site, as parking, public transport access, and movement around the site is easier. It also allows us to share resources such as stewards.

- **Will this mean more vaccine being available?**

Yes. Mass Vaccination Sites (MVS) vaccine comes from a different 'stream' to the KPCN vaccine, so we expect more vaccine to be available to our patients.

- **If someone has had their first vaccine with us, can they get their second with the MVS?**

No. Patients should have both doses of vaccine from the same site.

- **If patients have already booked into the Mass Vaccination Site before we call them to book their appointment, can they book into our site instead?**

Patients are free to cancel appointments – either with us or the MVS – as they wish.

To reduce waste in the system, patients should ensure that they cancel both MVS site appointments should they wish to be vaccinated with ourselves.

- **Why are patients with an appointment with us being contacted by the MVS and vice versa?**

The KPCN system and the MVS system are COMPLETELY independent. We can see, within a couple of days, if a patient has been vaccinated, but neither side can see if a patient has an appointment.

- **Will the KPCN still be using the Ferguson Centre at Captain French Surgery?**

Yes. The Mass Vaccination site doesn't have adequate seating for Pfizer vaccination.